

KiddiVouchers

simple, flexible and cost-effective childcare voucher schemes

Market-leading value for money

- ✓ Administration fee just 2.5%
- ✓ Committed to best value, with a price match promise

Award-winning quality of service

- ✓ Winner in the GO Awards 2009
- ✓ 99.5% of parents would recommend KiddiVouchers

A fully-managed service, including handling all administration for:

- ✓ Employee registration
- ✓ Voucher ordering
- ✓ Voucher distribution
- ✓ Salary sacrifice agreements
- ✓ Maintaining records for HMRC approval

Extensive marketing support

- ✓ A free marketing package designed to maximise your scheme take-up rate
- ✓ A wide range of posters, flyers and electronic marketing materials
- ✓ Seasonal marketing campaigns, with fresh literature provided every quarter
- ✓ On-site roadshows and presentations where appropriate
- ✓ Dual branding available free of charge, with your logo on literature and in your employees' online voucher accounts



"KiddiVouchers have a great team, enthusiastically delivering first class customer care."
Worcestershire County Council

"KiddiVouchers have consistently maintained a high class of customer service. I would not hesitate to recommend them."
- The Highland Council



Ongoing client support

- ✓ Clear information for your payroll department, highlighting employees who have changed their voucher order
- ✓ Live online management information to help you monitor your scheme, plus detailed quarterly reports
- ✓ Regular scheme reviews and legislative updates

Easy facilities for childcare providers

- ✓ Fastest payments in the industry
- ✓ A clear reference of the carer's choice quoted against every payment
- ✓ Option to receive payment by BACS or cheque
- ✓ Option to state a preference for paper or electronic vouchers
- ✓ Easy online facilities showing full details of all transactions

"The whole process runs very smoothly and we have never experienced any problems. I believe all our staff find your website very user friendly."
- **Martin Currie Investment Management Limited**

Easy facilities for employees

- ✓ Quick and easy registration, with no need for paper forms
- ✓ Clear guidance on tax credits, including free personal calculations
- ✓ Flexible payment facilities, with mix-and-match e-vouchers and paper vouchers
- ✓ Free account top-up facilities, so parents can pay their whole childcare bill through their voucher account
- ✓ Clear payment confirmation sent by text message or email

And more ...

- ✓ Freephone helplines, answered in person
- ✓ Guaranteed donations to children's charities
- ✓ An extensive free package of family-friendly shopping and leisure discounts for all voucher users

"I found KiddiVouchers especially helpful during the transfer from our previous supplier as they took ownership of the process."
- **Shop Direct**



KiddiVouchers

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